Connecting to VirtualApps on MacOS

Information & Digital Services

This guide will assist you to install the Citrix Workspace App and connect to VirtualApps in macOS on a personal Apple Macintosh computer.

Procedure

1. Open your Web Browser, navigate to your Okta Dashboard and log in

   You can get to the Dashboard by selecting 'Flinders dashboard (Okta)' from the 'Quick Links' menu on the Flinders website

2. Select the **VirtualApps** Okta app tile (you can search for it in the tool bar if it's not visible)
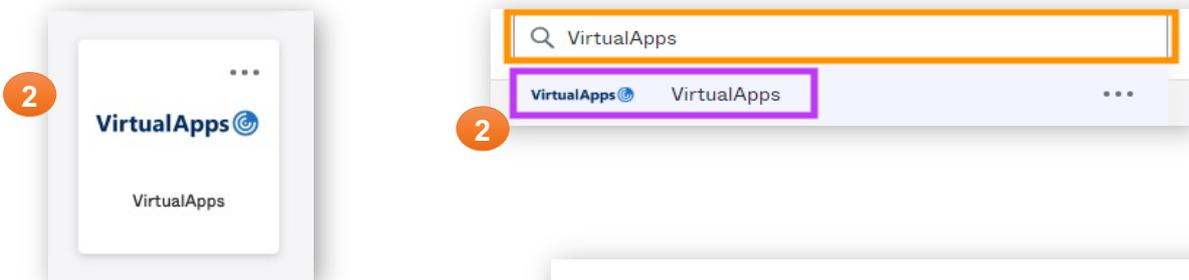
3. At the *Welcome to Citrix Workspace*, click on **Detect Workspace**

Welcome to Citrix Workspace

For the best experience, use the full set of features bundled with **Citrix Workspace for Mac**. Click Detect Workspace to get started.

Detect Workspace

If you do not want to detect/install Citrix Workspace you can use the light version, with fewer features, in your browser.

Use web browser
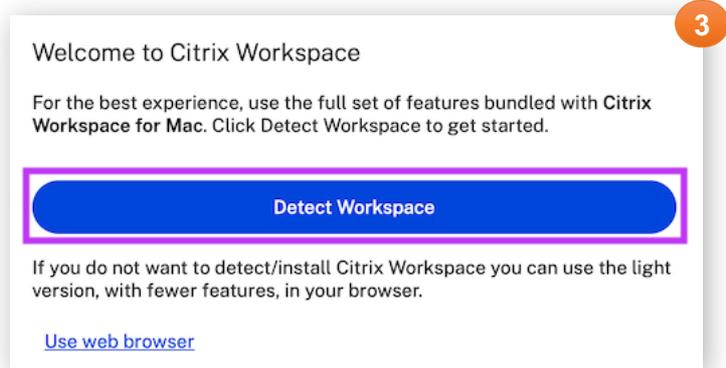
4. If the Citrix Workspace is detected, the application will launch. If no window appears, select the **check box** to agree to the Citrix License Agreement and click **Download**

☑ I agree with the Citrix license agreement   **Download**
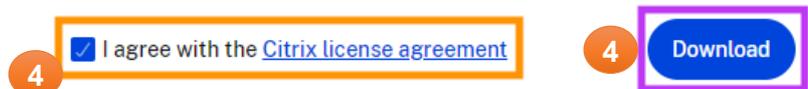
5. Once the download is complete, select **CitrixWorkspaceApp.dmg** from the downloads list, right click (or hold control while clicking) then select **Open** from the menu

Open
Show in Finder
Copy Address
Remove from List

Downloads

CitrixWorkspaceApp.dmg
152.4 MB of 275.5 MB — 10 seconds remaining
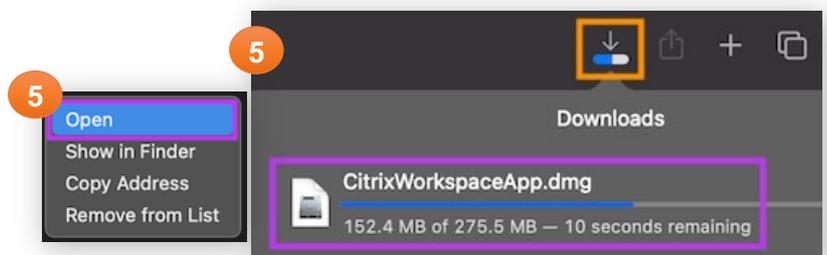
6. Double click on **Install Citrix Workspace**

Install Citrix Workspace   Uninstall Citrix Workspace

Flinders University
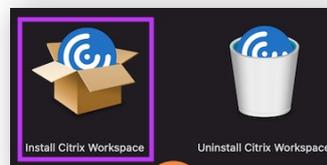
7. Select **Allow** to determine if your device is compatible
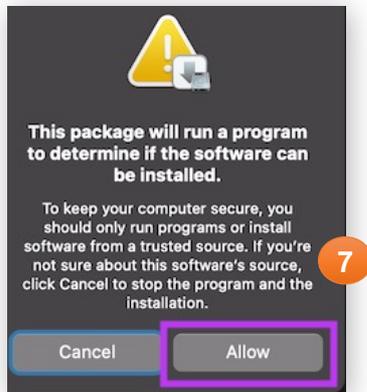
8. Select **Continue** to install the software
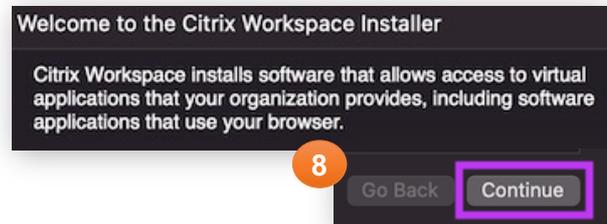
9. Select **Continue** then **Agree** to the licence agreement
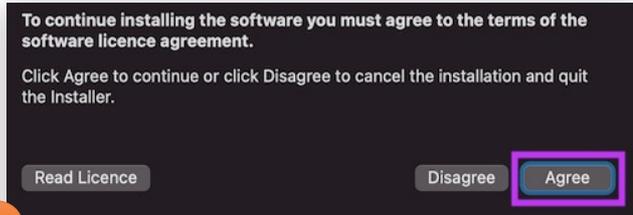

10. Select **Install** and enter your computer's **Username** and **Password** when prompted

11. Tick **Add Account** checkbox and select **Continue**.
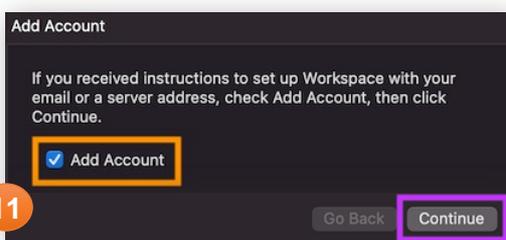
12. When the installation is complete, select **Close**.
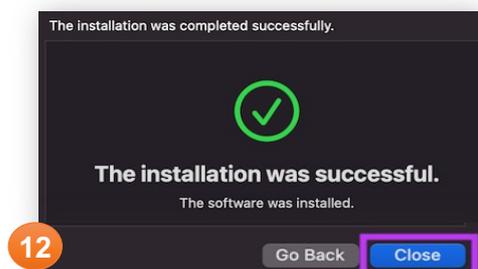
13. Citrix Workspace should start automatically. Enter **flinders.cloud.com** in the text box and select **Continue**

    If Citrix Workspace does not open automatically, it can be opened from the Applications folder

Welcome to Citrix Workspace
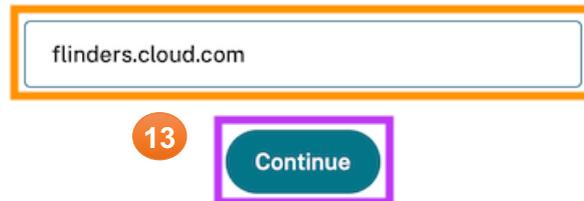
flinders.cloud.com

13   Continue

14. You will be redirected to log in via Okta, please enter your **FAN** and **Password when** prompted
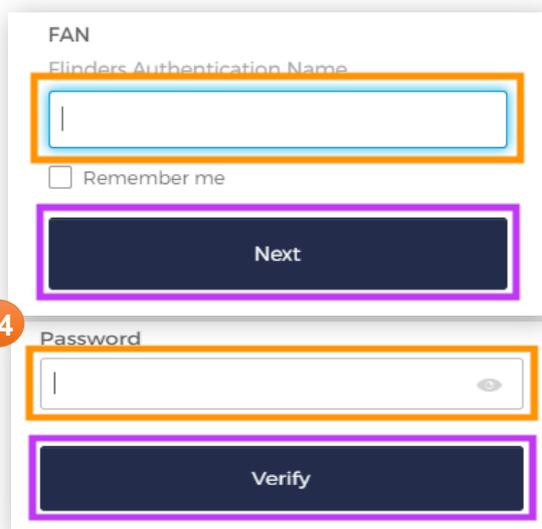
FAN

Flinders Authentication Name

☐ Remember me

Next

14   Password

Verify

15. After logging in you will be required to verify using your chosen method of Multi Factor Authentication (MFA)
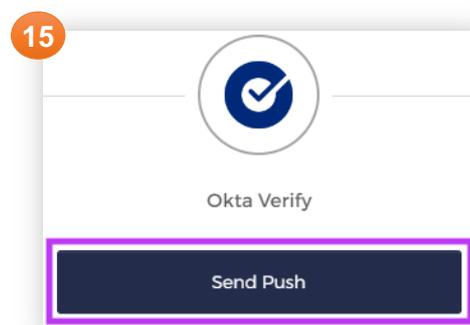
15   Okta Verify

Send Push

16. Citrix Workspace will load and present all your available applications